



## CUSTOMER SPOTLIGHT

# Gen Re Drives Efficiency and Innovation in Reinsurance with AI-Powered Automation through Posit Connect

### SUMMARY :

Over the last four years, Gen Re has modernized its infrastructure with Posit Team, enabling seamless AI integration and a centralized data science platform for its global operations. This has streamlined underwriting workflows by reducing processing time from 30 minutes to 5 minutes per submission, saving approximately 600 hours per day.



### ABOUT :

Gen Re delivers reinsurance solutions to the Life & Health and Property & Casualty insurance industries.

### INDUSTRY :

Insurance

### SIZE :

2,500 employees

### TECHNOLOGY USED :

Posit Team

### DATA CLOUD PARTNER INTEGRATION :

Databricks

# The Challenge:

## Fragmented Data Practices and Compliance Barriers

Before centralizing, Gen Re's fragmented data practices across departments hindered security standards and compliance with global regulations like GDPR while slowing new business solutions.

- **LACK OF CENTRALIZATION:** The absence of a formal platform meant there was no unified security or consistent data connectivity for global teams.
- **REGULATORY COMPLEXITY:** As a global entity, the company needed a system with built-in guardrails to ensure data scientists could work safely within varying international laws.



# The Solution:

## Empowering Statisticians as Developers

Gen Re adopted Posit Team and integrated it with Databricks to create a governed environment where actuaries could leverage their existing R and Python skills. They deployed seven global instances of the platform to ensure data resided and was processed according to local country regulations.

- **AUTOMATED UNDERWRITING:** AI-powered workflows on Posit Connect now ingest and summarize broker submissions every minute, accelerating the risk assessment process by 6x.
- **GLOBAL COLLABORATION:** With Posit Workbench and Package Manager, 230 practitioners across North America, Europe, and Asia share custom packages and standardized tools to avoid reinventing the wheel.

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